



Banana Beach Holiday Resort & Conference Centre

SAMHS FUND T/A – VAT NO 488 012 4161
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Rates 2016 / 2017

Members

Unit Size	High Season	Mid Season	Low Season	Weekend Rate	Mid Week	7 Night Package
2 Sleeper	335	280	205	485	700	1225
4 Sleeper	495	415	285	700	970	1680
6 Sleeper	600	455	320	775	1060	1855

4 Sleeper Chalet	High Season	Mid Season	Low Season	Weekend Rate	Mid Week	7 Night Package
Sea view	605	540	340	880	1160	2030
No sea View	540	490	300	790	1000	1750

6 Sleeper Chalet	High Season	Mid Season	Low Season	Weekend Rate	Mid Week	7 Night Package
Sea View	790	625	380	1005	1280	2240
No sea View	735	565	340	905	1140	1995
Lux	1030	795	490	1285	1660	2905

8 Sleeper Chalet	High Season	Mid Season	Low Season	Weekend Rate	Mid Week	7 Night Package
Sea View	870	730	465	1195	1580	2765
No sea View	810	670	420	1090	1400	2450

House	High Season	Mid Season	Low Season	Weekend Rate	Mid Week	7 Night Package
10 Sleeper	1150	955	575	1530	1960	3430

Please Note

- Rates quoted are inclusive of 14% VAT
- Weekend, Mid-week and 7 night packages are only applicable to low season.
- Check in time is at 14:00 on date of arrival and departure before 9:30 on day of departure.
- Only the specified number of guest will be permitted in a unit. **NO EXTRA PEOPLE WILL BE PERMITTED.**
- High Season – December and Easter Holidays
- Mid-Season – All long weekends, public holidays, October School Holiday and July School Holidays

ACCOMMODATION DEPOSIT PROCEDURE AND CANCELLATION POLICY

When making a reservation at our facility for accommodation a deposit would be required to confirm such a reservation. The procedure for such a deposit is as follows: -

- All reservations require an amount equal to 50% of the total accommodation amount to be paid either via Electronic Bank transfer, Direct Deposit or cash to secure the reservation.
- It is important to read the reservation form that is sent to you and to check all the information on the document to ensure that it is correct. The form must be signed and faxed back to the offices within 24hrs to confirm that the reservation details are correct, especially the arrival and departure dates.
- This will also indicate the deposit amount and the due date for such a deposit.
- The time allowed to pay this deposit is follows: -
 - If the reservation is less than 1 month in advance the deposit must be paid within 4 working days from the date of making the reservation.
 - If the reservation is less than 1 week in advance the deposit must be paid within 48 hrs. of making the reservations.
 - If the reservation is more than a month in advance, then the deposit is due within 7 days from making the reservations.
- If the deposit does not reflect in our account, or proof of payment received by the relevant cutoff date, then the reservation will be automatically cancelled without further notice or correspondence.
- When paying your deposit, it is important to use the reservation number on the deposit form as your reference number so as to ensure that the deposit is allocated correctly. It is also important to fax or e-mail proof of deposit paid to our offices to be confirmed on the bank statement and attached to the reservation card.

In the event that a reservation is cancelled the following cancellation procedure must be followed: -

- ALL CANCELLATIONS MUST BE DONE IN WRITING. NO RESERVATION WILL BE CANCELLED TELEPHONICALLY. IF NO WRITTEN CANCELLATION IS RECEIVED THE RESERVATION WILL REMAIN AS ORIGINALLY MADE AND THE GUEST WILL ACCORDINGLY BE HELD LIABLE.
- A R100 CANCELLATION FEE WILL BE DEDUCTED FROM ALL DEPOSITS BEFORE THEY ARE REFUNDED FOR ADMINISTRATION FEES.
- If a reservation is cancelled more than 21 days' prior the arrival date, the guest will receive full refund less the aforementioned cancellation fee.
- If the reservation is cancelled between 14 and 21 days' prior the arrival date the guest will forfeit 50% of the deposit amount together with the aforementioned cancellation fee.
- If the reservation is cancelled between 7 – 14 days' prior arrival the guest will forfeit 75% of the deposit amount together with the aforementioned cancellation fee
- Cancellations made less than 7 days' prior the arrival date will forfeit the full deposit amount paid.
- The resort will make every attempt to re-let the cancelled accommodation; in the event that the accommodation is re-let a full refund will be given less the aforementioned cancellation fee.